



NORTHBAY™  
GUILD

# 2008 *Annual Report*



# Remembering

*And think of them as living*

*In the hearts of those they touched....*

*For nothing loved is ever lost*

*And they were loved so much*



*Mary Tooby*

*Mary Kelly*

*Helen Denes*

*Ruth Day*

*Katherine Stevenson*

*Mary Poppe*







# NorthBay Guild Presidents

In 1958, 286 women began going door to door determined to raise enough money to build a hospital in our community. Today that spirit of giving and service continues in all of you.

1958 Mary Coffey	1980 Aileen Ross	1997 FF Helen Vineyard
1959 Ann Hopkins	1981 Juanita Tomasini	VV Lawauna Snead
1960 Betty Bryan	1982 Mabel Putz	1998 FF Pam Reeder
1961 Lois Dittmer	1983 Wilma Romary	VV Lawauna Snead
1962 Pat Richardson	1984 Sandie Forrester	1999 FF Pam Reeder
1963 Betty Balmer	1985 Viona Hague	VV Irma Perotti
1964 Carol Irwin	1986 Helen Vineyard	2000 FF Sheri Jones
1965 Maxine Winkler	1987 Louise Wenger	VV Oretta Cortland
1966 Martha Orr	1988 Martha Kliefoth	2001 FF Sherri JonesVV Oretta Cortland
1967 Eva King	1989 Helene Gobler	2002 FF CJ Chadbourne
1968 Jean Trumbull	1990 Helen Vineyard	VV Janis Dmytriw
1969 Dorothy Wiley	1991 Helen Dougherty	2003 FF CJ Chadbourne
1970 Margaret Jenne	1992 FF Helen Clark	VV Janis Dmytriw
1971 Lee Morgan	VV Lawauna Snead	2004 FF Ann Kokalis
1972 Jan Culbert	1993 FF Edna Deaver	VV Helen Vineyard
1973 Suzie Peterson	VV Lawauna Snead	2005 Ann Kokalis
1974 Wanda Boyett	1994 FF Helen Vineyard	2006 Pam Reeder
1975 Fran Hilty	VV Jeanne Sorensen	2007 CJ Chadbourne
1976 Grace Ledger	1995 FF Penny Winters	2008 CJ Chadbourne
1977 Christine Black	VV Jeanne Sorensen	2009 Patricia Dennis
1978 Marilyn Harris	1996 FF Penny Winters	
1979 Barbara Walters	VV Valerie Brosch	







# NorthBay Guild Officers 2008

President	CJ Chadbourne
Vice President	Patricia Dennis
Secretary	Barbara Lum
Treasurer	Amy Gella
Assistant Treasurer	Jim Falls

NORTH BAY MEDICAL CENTER		VACA VALLEY HOSPITAL	
SERVICE AREA	SERVICE CHAIR	SERVICE AREA	SERVICE CHAIR
FLOOR -----	ANN NOLIN	FLOOR -----	ANNMARIE HOLT
EMERGENCY DEPT. -	FLOYD HICKS	EMERGENCY DEPT. -	PAT DENNIS
GIFT SHOP -----	MARGERY HOGGARTH	GIFT SHOP -----	SANDY MCSWAIN
GIFT SHOP - CO- CHAIR	DOROTHY HICKS	HOURS	CAROL GRAHAM
HOURS -----	ALDA GLASS	INFORMATION DESK -	MARY KLEINWACHTER
NUTRITION -----	ELLIE CHEECHOV	THRIFT SHOP -----	CAROL CHUCK
MAILING COMMITTEE	BARBARA LUM	ALZHEIMER'S RESOURCE DESK	GARY HAYS

SCHOLARSHIP COMMITTEE	BARBARA LUM
TELEPHONE COMMITTEE	DOROTHY MILES
SUNSHINE COMMITTEE	GAIL MITCHELL
GOLF & TENNIS COMMITTEE	BARBARA LUM
PAWS FOR HEALING	JOYCE BRISTOW
ALZHEIMER'S DAY CENTER	GARY HAYS
HOSPICE	CHERIE BAUER
	JEAN WHITTEN



# 2008 Officers Reports

## **PRESIDENT**

**Cj Chadbourne**

This has been a year of years. Looking over the Management team and the Chairman's final reports of the year gave me an awareness of satisfaction. Yes! What a proud group of volunteers to be associated with. Not only has the Guild met their goals they have shown innovation, positive attitudes, being open to opportunities and let their voices be heard. When working closely together as a team accomplishments flourished, talent came forward and camaraderie brought scores of new recruits for strength to the organization.

I know the Guild will not only continue to grow in numbers but in spirit as there is still much more work and dedication to give for the future of our community hospital for greater patient care. There is no doubt in my mind that we as a society of Hospital Volunteers will always be here to help carry our purpose to the highest form of humanity.

Thank you NorthBay Guild Volunteers for two wonderful and fulfilling years as your President.

## **VICE-PRESIDENT**

**Patricia Dennis**

We had our last orientation for 2008 on November 10<sup>th</sup>. In the past year we have contacted 160 potential volunteers by phone or in person. We had 85 join us for orientation.

Beginning in 2009, potential volunteers will be able to preview a list of the service area duties, complete and submit an application from the NorthBay website.

Another recruitment tool that will be available early in 2009 is a brand new Guild brochure, in full color, representing the many facets of our volunteer service areas.







It has truly been a pleasure to contact and meet all of the new volunteers. It has also been my pleasure to work with Jane Schilling our DVS on recruitment and retention of new Guild Volunteers.

## **SECRETARY**

**Barbara Lum**

Being a Nurse and the Secretary, I am conditioned to keeping accurate records, which sometimes get me into trouble because I tend to include so many little details in my minutes. It is an honor for me to keep track of the business occurring at each of our meetings, whether it is at a General Membership meeting or an Executive board meeting. But, it is a definite challenge sometimes when businesses gets too involved – and thank goodness for computers.

## **TREASURER**

**Amy Gella**

I am looking forward to 2009 and continuing as the Treasurer for the Guild. I hope you are happy with the simplified reports we created this year. The backup documentation is on file in the Guild Office at NorthBay. If you need to check something, please feel free to give me a call and I can help you locate the any information you need.

In 2009 I will have the pleasure of working with a new Assistant Treasurer. Dorothy Hicks is eager to get started and be trained to fill in if I am not available.

Keep up the good work, and keep those "pennies" coming in so we have something to count.







# *HOURS Reported in 2008*

## **Guild Volunteers**

Regular	Bonus	Special	Total
25,000	2500	4,000	31,500

## **PAW's Volunteers**

400

## **Hospice Volunteers**

1800

## **Teen Volunteers**

2500

## **Individual Members Donating more that 300 hours in 2008**

Carol Chadbourne  
Ellie Cheechov  
Carol Chuck  
Monica Cox  
Bonnie Cummings  
Patricia Dennis  
Laura Ford  
Amy Gella  
Gary Hays  
Clovis Heath  
Dorothy Hicks  
Floyd Hicks

Margery Hoggarth  
AnnMarie Holt  
Robert Humphrey  
Virginia Kloppenburg  
Lee Kloppenburg  
Jacoba Kovisto  
Barbara Lum  
Helen McGee  
Sandy McSwain  
Dorothy Miles  
Gail Mitchell

Alda Glass, Hours Chair







# Service Area Reports

## Floor

### VacaValley Hospital

**AnnMarie Holt**

Our year on the floor has been an interesting one, with volunteers coming and going. Right now we have 7 volunteers working Monday to Friday. The ladies on the floor have been busy delivering menus, snacks, newspapers, mail, flowers, and conversation to our patients. With the Guild supporting the Joint Replacement Program, we also deliver gifts and special treats to our Joint Replacement patients. The coffee cart has been flying around the waiting rooms bringing many smiles to otherwise sad faces. December 31st will be my last day as your floor chairperson, and Ellie Cheechov will be gleefully taking over the position. My phone number can now be removed from Pat's speed dial. LOL Thanks for a great year!



### NorthBay Medical Center

**Ann Nolin**

2008 is my last year as Chair of the Floor. Bob Humphrey has graciously agreed to step up into the roll in 2009.

I want to thank everyone for doing such an amazing job. I would also like to thank those who assisted with the training of what seemed to be an endless stream of adult students who only stayed for a very short time. There is some good news. We actually had three of our volunteers who have stayed with us and become a valuable part of our service area. The thing that surprised me the most is that they are all men. It's nice to see that volunteer service isn't just for women anymore.

Keep up the good work, you all provide a valuable service to our patients.







## **Desk at VacaValley Hospital**

**Mary Kleinwatcher**

I had the privilege of spending almost 10 years as the chair of the Desk at VacaValley Hospital (although they were not consecutive). I thoroughly enjoyed being chairman and have had some wonderful volunteers to work with. All of the volunteers at the Desk have been helpful, cooperative and willing to step in when they were needed. Special thanks to all of you who have helped with training new volunteers.

It's time for me to take a break and hand the torch to another volunteer. Barbara Brender has graciously offered to step up in 2009 as the new Desk Chairperson. I am sure she will do a fabulous job and am very comfortable handing off the baton.

## **Emergency Department**

### **VacaValley Hospital**

**Patricia Dennis**

This past year we lost our matriarch of the Emergency Room, Bonnie Risso, she moved to Oregon to be near her sons. At the present time we have 4 volunteers in this department and Susan Hoff has done all of the show and tell and training. Susan has been in the emergency room for a year and a half and has done a wonderful job with all the training. We appreciate her very much and the staff all loves her.

### **NorthBay Medical Center**

**Floyd Hicks**



Most individuals, when they think of the Emergency Room, think of a place to treat the seriously ill, the accident victim, or those near death. While, all of these cases are treated in the Emergency Room, there are those who treat the Emergency Room as their Primary Care Physician. The NorthBay Emergency Room has 12 treatment rooms in the Urgent Care Section, and 7 treatment rooms in the Non-Urgent Section. The official designation is the ED (Emergency Department), however, I prefer the designation of ER (Emergency Room) as most people will relate this as the place to treat the seriously ill, whereas, if we use the term ED (Emergency Department) people may relate this to the treatment of Erectile Dysfunction.







There are moments that stand out, some are good and some are heartbreaking. I remember the baby who was admitted to the ER and could not be saved, and when I asked the nurse how she could handle the emotion, she said that you do everything you have been trained to do, and when you go home you cry. I remember the female patient who could not stop crying because she was unsure of her illness and was scared. I asked if she would like a teddy bear, and she said yes. She held that bear for the rest of the day and smiled every time that I looked in on her. Two weeks later I received a touching thank you card from her telling me how much the teddy bear meant to her at that time.

The NorthBay ER treats an average of 3000 patients a month. What the average individual does not see is the compassionate and professional demeanor of the ER staff. I witness this every day that I volunteer, and each time I am in awe of their compassion and professional treatment of every patient. This is why I continue to volunteer, and would encourage others to consider becoming a NorthBay Volunteer.

Floyd Hicks, Chair

## **Joint Replacement**

**Pat Dennis**

The Total Joint Clinic was started in August 2007 under the leadership of Cindy Giaquinto RN, Program Manager. Since that time 125 individuals have walked out of VacaValley Hospital with brand new parts!

This program is unique in the fact that the patients are not ill, they need a new knee, hip or shoulder replacement. They wear their own clothes and have surgery and recover as a group. The Guild provides small gifts which consist of a lovely warm lap blanket and amenity bags. Every Thursday there is a gourmet celebration meal for the "graduates" which the Volunteers help serve. The program is unique and is the only one of its kind in Solano County. It has been rewarding for the volunteers to work with and get to know these clients.







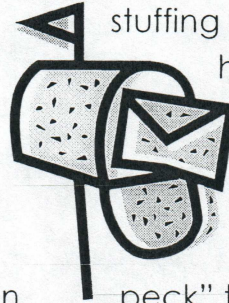


# Standing Committee Reports

## Mailing Committee

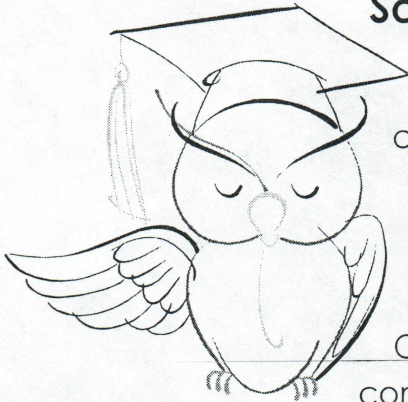
Barbara Lum

This dedicated committee of five volunteers meets every Monday to assist the Business Office in folding and stuffing envelopes. Time goes by so quickly when we are socializing while we are "working". This committee also mails out any Guild Flyers, Newsletters and anything else that needs to go out to Guild members. We have two mail volunteers on this committee who never complain when we females "hen peck" them. They are pretty well trained when the women tell them what to do. The amount of mail that we handle varies each week between 500 to over 1000 pieces. If you total up the envelopes that is nearly 50,000 pieces of mail. No wonder the postage meter always seems to need repair.



## Scholarship Committee

Barbara Lum



This Committee accepts, reviews and interviews candidates for three different scholarships.

The Guild Scholarship – open to any employee of the NorthBay healthcare system who is enrolled in a school or college, to further their medical career.

Out of the 15 inquiries for a Scholarship, our committee only received 4 completed applications. In June, these 4 employees received a total of \$5,000 as they started in the Nursing program or were enrolled in a Bachelor's Nursing Program.

Elizabeth D. Balmer Teen Volunteer Scholarship Fund – One teen met all the criteria for this scholarship. She was awarded \$1000 to begin her studies for a career in Nursing.

Martha S. Orr Scholarship Fund – This scholarship is directed to any graduate of the Vacaville High School who is enrolled in a college to pursue a degree in a medical field. This year, we received 4 applicants and 2 recipients were chose to receive \$500 each in June.

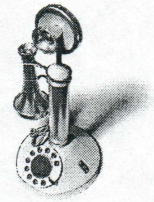






## Telephone Committee

**Dorothy Miles**



I was lucky enough to have 15 people on this committee this year. Whenever there was information that needed to get to our membership in a timely fashion the committee members responded willingly and were extremely cooperative in making their phone calls. Each volunteer has approximately ten guild members to contact and relay specific information.

Earlier this year there was a special telephone committee meeting. Some of the items discussed were the type of conversational exchanges taking place between the caller and the recipient of the call including matters of courtesy, and disclosing all necessary information. It was also made clear that if the volunteer was confronted by an answering machine that it is appropriate to simply leave the necessary information rather than attempting a second phone call.

During the year, some committee members had to withdraw from the committee. I was very appreciative of the willingness of other volunteers to eagerly fill the vacancies. It has been my pleasure to serve as chairperson of the telephone committee and work with an amazing team of volunteers. I couldn't have done it without your help and cooperation. Thank You.

## Sunshine Committee

**Gail Mitchell**

The Sunshine committee of one donations of get well, or thank you cards are you hear of any of our need some extra TLC please card with a caring thought is are tough. We sent 94 cards in 2008



is alive and well. Any sympathy, thinking of you welcome. Remember, if volunteers who are ill or call me. Receiving a very uplifting when things to our members.

## Sundries Committee

**Ellie Cheechov**

Collection for Sundries begins every January and through out the year donated by the Guild Members, family, friends and Hospital Staff.







The shampoos, conditioners, body and hand lotions, toothpaste and toothbrushes as well as other personal items are packaged individually in Christmas bags and distributed to shelters in Fairfield, Travis AFB, and Vacaville Ca to individuals in need who are very appreciative.

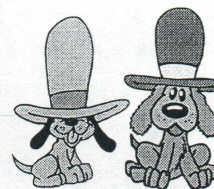


This Christmas 2008, we bagged 100 individual packages, thanks to our volunteers, CJ Chadbourne, Laura Ford, Barbara Lum, Betty and Cliff Waller.

## Auxiliary Services

### PAWS for Healing

Paws For Healing, Inc. continued its canine therapy programs at both Northbay Hospitals and at the Adult Day Care Facility in Vacaville. At both Vacavalley Hospital and the Medical Center in Fairfield they conducted regular patient visits. These visits help to lift the spirits of patients and staff alike. There have been a number of scientifically-trained professionals in several fields during the last two decades, including medicine, veterinary medicine, sociology, psychology and physiology, who have verified in quantifiable research that the love of an animal does make a difference - a therapeutic difference - in the lives of human beings.



Simply put, animals make good medicine. And while not everyone can profit from this kind of intervention, the people who need a canine's gentle nudge or the reassuring warmth of an animal - can benefit in emotional, psychological and physical ways. Depression and isolation, two serious problems faced by many - particularly the elderly - can be eased by a loving pet's presence and the caring exhibited by our canine's human partner.

At the VacaValley Adult Day Care center PFH conducts a special program. At this facility the therapy dogs (Amber and Bella) are permitted to be off-leash. This is possible because of the nature of the facility and the abundance of staff available to assist the patients. Here the patients are able to play ball with the







dogs, brush their coats, and generally interact with them in a way which is more like having a pet of their own at home. They fill the water dish and sometimes let them go outside. They especially like giving them treats.

Paws For Healing, Inc. also participated in the annual Golf and Tennis Tournament by sponsoring the 7<sup>th</sup> hole. They provided the prizes for the games at the hole and also greeted all the golfers with information etc. about the canine therapy program at NorthBay.

The number of volunteers with Paws for Healing had been dwindling due to relocations, retirements etc. However, during the last quarter of 2008 four new teams were added to the program and more are expected during 2009.

Joyce Bristow, PAW's Coordinator

## Hospice

### The Heart of NorthBay Hospice & Bereavement

The NorthBay Hospice and Bereavement believes that someone who is dying has the right to be treated with the same care, love and compassion. The staff and volunteers work to help families create a warm, loving and comfortable environment, so the terminally ill person can die at home, surrounded by the people he or she loves.

Hospice Volunteers become a vital member on the professional team who care for the terminally ill in their homes. Volunteers are comprised of many caring and giving people in our community who are available to help in any way they can. The volunteers are ready to give what the patient and family needs. Hospice participants benefit from many services provided by volunteers, including:

- Respite care
- Bereavement support
- Office work

Nothing is more rewarding than knowing you have made a difference in someone's life. Volunteers in hospice find it personally gratifying, intellectually stimulating, and emotionally meaningful to assist those in need at a critical point in their lives.

NorthBay Hospice & Bereavement is a part of the NorthBay Healthcare System, which has been a vital part of the community for more than 50 years.







## Alzheimer's Services



I'm still working by myself at the Alzheimer's Desk. If anyone is interested in learning more about Alzheimer's and joining me in this service area, I would love some help. The need in Solano County is great

In 2008, I placed approximately 417 follow-up calls, mailed out 174 flyers each month reminding people about the Alzheimer's Support Group meeting on the second Wednesday of each month, responded to 130 inquiry calls for information helped anyone who walked up to the desk requesting information on Alzheimer services in Solano County.

The Alzheimer's Support Group meets monthly and has from 15 to 27 people in attendance every month. According to the Alzheimer's Association, our group is the biggest in the Bay Area.

I have displays at both Alzheimer's seminars in Fairfield attended by 54 people this last year & 47 attending in Vacaville. I also have displays at the Women's health faire in Suisun City & also health faire in Vacaville annually.

Respectfully Submitted,  
Gary Hays  
Chairperson/Facilitator







# Treasurer's Report Summary

## December 2007 - November 2008

Bank Balance as of December 1, 2007	87,559.12	
Receivables - Employee charges	5,046.14	
Certificate of Deposits	105,000.00	
Petty Cash Fund	100.00	

<b><u>Total Cash /Receivables</u></b>		197,705.26
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### **GROSS INCOME**

Total Fund Raising Income	42,062.73	
Fairfield Gift Shop	76,416.52	
Vacaville Gift Shop	34,871.41	
Thrift Shop	61,498.18	
Administrative/Operating	4,894.99	

<b><u>TOTAL GROSS INCOME</u></b>		219,743.83
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<b><u>TOTAL CASH RECEIPTS/RECEIVABLES</u></b>		417,449.09
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### **EXPENSES/DISBURSEMENTS**

Fund Raising	637.54	
Fairfield Gift Shop	1,600.54	
Vacaville Gift Shop	987.51	
Thrift Shop	40,017.11	
Scholarship	5,030.81	
Administrative/Operating	2,836.98	51,110.49

<b><u>AMOUNT TRANSFERRED TO FOUNDATION</u></b>		132,300.00
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<b><u>PURCHASES</u></b>		71,308.43
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<b><u>TOTAL DISBURSEMENTS</u></b>		254,718.92
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<b><u>CASH IN BANK</u></b>	97,578.03	
Certificate of Deposit	60,000.00	
RECEIVABLES- E/Charges	5,052.14	
Petty Cash	100.00	

<b><u>Cash/Receivables as of Nov. 30, 2008</u></b>		162,730.17
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# \$\$Fundraising Report\$\$



Early in 2008 Katherine Stevenson passed the torch to Virginia Greer. I'm sure Virginia didn't really know what she was agreeing to when she said "yes" to taking over the vendor sales at the hospitals. Luckily for us, Carol Kern, also stepped forward and offered to maintain and reconcile the sales for us. Sadly, we lost our friend Katherine in 2008 and Virginia was on her own.

Jane Schilling

## **VENDOR / LOBBY SALES**

## **Virginia Greer**

This has been a very interesting year for me. Trying to fill the shoes of the last coordinator has certainly been a challenge, and I haven't accomplished it yet, but I'm working very hard to achieve that goal. According to our Treasurer as of November 30, 2008 we raised \$42,062.73 from our Vendor Sales in 2008. Of course, we did have quite a few in December this year that still need to be counted.

We had about 20 different vendors for the year (jewelry, books, uniforms, candles, bags and a boutique artist fair). Many thanks to all the volunteers who helped, it was greatly appreciated.

This coming year we have some new vender's and Ideas that I hope will enhance our contribution to the Guild.

**\$ee you at the \$ales**











# Penny Wrap

Cliff & Betty Waller

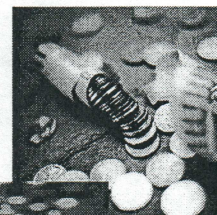


In 2008 our Penny Wrap efforts raised \$ 631.50. NorthBay Rehab donated the largest amount of money from a single department . The Rehab Department collects money all year and keeps it in a closet until Penny Wrap time.

In June we gather in the Lobby and roll the coins. We also have a bake sale with wonderful sweat treats donated by members of the Guild.

Collection jars are located in the gift shops at both NorthBay and VacaValley and there is a jar in the VacaValley Hospital Cafeteria. Cliff and I collect the coins from those jars every couple of months and roll them and turn them over to the Guild Treasurer.

Unfortunately, some of our Penny Wrap jars have gone missing. In 2009 we will be putting out our new Penny Wrap Jars featuring an electronic counter that totals the money when the coins are put into the slot.

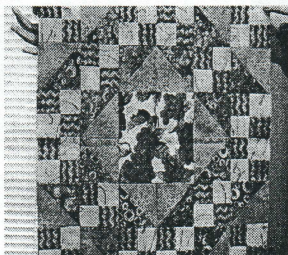


Remember – Even a Penny Can Make A Difference! & “Change” is Good.



## Quilt & Craft Committee

Ann Nolin



Last year our quilt was raffled at the Annual Wine and Food Jubilee in April. One of the NorthBay employees won the quilt and my husband actually sold him the winning ticket!

Our team of three, yes there are just three of us, worked on the quilt that helped raise over \$1500. Thank you to all who sold or purchased their tickets.

The “wine-themed” quilt for 2009 is almost finished. Tickets will be mailed out to all our volunteers and will be on sale through April 24<sup>th</sup> when we draw the lucky winner at the Jubilee.







# Gift Shop Report

## Guided Cage at VacaValley Hospital

This is our second year being open after a major remodel. It is also my second year as the manager/buyer for the Vacaville shop. Our sales this year are about the same as last year. This is good because all of the administrative employees who used to be located at the VacaValley Campus have been moved to the new Green Valley office. The move of these employees has taken a good portion of our customer base.



This year we welcomed two new volunteers to the shop and I hear there is a possibility of three more in January. With the addition of the new volunteers in January, we will be able to change our hours to be open 10:00 to 4:00 Monday – Friday. Currently our hours are 11:00 to 3:00 pm.

I am happy to say that we no longer have BIG 50-75% markdown sales. The merchandise is selling. Customers are happy with their choices. I am thankful for all the ladies who commit their time and talent to the Shop. We work well together.

I am looking forward to a prosperous New Year in 2009.

Sincerely,

Sandy McSwain

## Guided Cage Gift Shop at NorthBay Medical Center



The ending of 2007 was really quite fantastic and surprising. We started 2008 on a high note and our new year which became very interesting as time went on. Everyone seems to like the new items we have brought into our shop. Some of the volunteers attended







gift shows to seek out new ideas and types of merchandise.

The summertime move and "recession" caused our sales came down a bit. However, we still managed to carry on and to our great surprise built up our sales towards Christmas. Employees commented on how delighted they were with the selection of merchandise available to redeem their Holiday Gift Certificates.

Throughout the year the Guild sponsors vendor sales which are located right outside our doors. In spite of these sales, the gift shop still is doing fine thanks to our "topnotch" sales people who won't let you leave the shop without something in your hands.

Since we have an all volunteer workforce, we are able to donate the profits from the shop to support several hospital departments and programs. It gives us a great sense of satisfaction to know our work makes a difference to so many people.

In 2009, we will have new challenges to face. We will be working on ideas to keep profits ahead of expenses.

The Little British Shop Keeper,

Margery Hoggarth

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# Thrift Shop Report

2008 was an excellent year for the Thrift Shop. Unfortunately, most of our profit goes to rent. However, we still do well to support the fundraising of the Guild and more importantly, we serve the community in a way that other Thrift Stores do not.



We provide valuable merchandise at a very low cost. Our regular shoppers know that we have the lowest prices in town and we only keep the nicest merchandise. When we receive items that we wouldn't want, we take them to other thrift agencies and "share the wealth".

It seems that donations were down quite a bit this year and we were a little concerned about not having very much to offer our customers. In the middle of December, the donations started coming in by truckloads. Right now, we have so many wonderful things it is unbelievable.

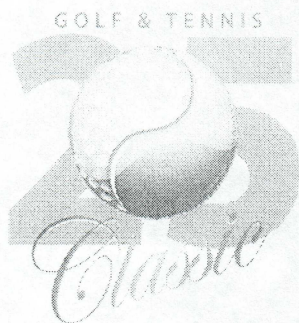
In 2008 we also saw an increase in the number of people who shop at our Thrift Store. While that sounds good for us, I am afraid it is really a comment on the state of our economy and the need for everyone to watch every penny they spend. Currently the store averages \$250 - \$300 per day in sales. Considering our low prices, that is a lot of merchandise moving through our doors.

I want to thank each and everyone one of the Thrift Shop Volunteers for the hours they give and their willingness to step in when called on. The volunteers at the shop care about one another and the community they serve. We know our regular shoppers by name and we are as happy to see them as they are to see us. The Thrift Shop is a great place to volunteer.

Carol Chuck, Chair

NorthBay Thrift Shop





# Golf & Tennis Classic

Barbara Lum, Committee Chair

WOW, what a year! The Golf & Tennis classic is the largest fund raising endeavor the Guild takes on. We are proud of all the volunteers who willingly give of their time and talents in welcoming all the participants who "play" at this event. This event is always a sellout with at least 144 golfers participating and 24 tennis players on the court. We are proud to have the reputation of being one of the **BEST** tournaments Solano County has to offer.

On July 14, 2008 the Guild Members began gathering at Green Valley Country Club at 6:30 am. There were trucks to unload, signs to set up, and tennis players and golfers to register and welcome. Everything went according to plan and the day was a brilliant success.

This year, we changed the schedule a bit and headed to the new Administration & Conference Center for our dinner. Everything was perfect. I didn't believe we could sell raffle tickets for \$5 each, but it worked and people were pulling out \$100 bills for a chance to win. It was tough moving the dinner to the Administration Center and next year we will be staying at Green Valley for dinner.

Speaking of next year, we have a big problem. How can we possibly top our 25<sup>th</sup>. We are already working on ways to make it a "Hole New Experience" for our players. All I know for sure is that because of the work of our volunteers we never fail. Thank you all for your help. It wouldn't be possible without you.







# Golf & Tennis Balance Sheet

Income	Beginning Balance Nov 1	\$92,478.64
	NorthBay year end payment	5,310.00
	Sponsors	68,870.00
	Golf	28,250.00
	Tennis	1,700.00
	Dinners	90.00
	Live Auction	5,100.00
	Silent Auction	2,850.00
	Raffle	1,885.00
	Games	1,655.00
	Big Deal Packets	2,790.00
	Misc/Interest	51.88
	<b>TOTAL</b>	<b>\$118,551.88</b>

Expenses		
	Donation to NorthBay Foundation in Dec 08	52,000.00
	Goodie Bag Expenses	174.59
	Green Valley	25,349.62
	Decorations/Film/Misc	163.87
	Credit Card Bank Fee	773.57
	<b>TOTAL</b>	<b>\$78,466.65</b>

BALANCE November 30, 2008	\$93,456.30
Less Beginning Balance	\$ 5,541.32
Plus Funds deposited through Foundation	<u>\$12,000.00</u>
<b>NET PROFIT</b>	<b><u>\$99,914.98</u></b>







# Proposed Guild Budget 2009

## REVENUE

GIFT SHOP, FAIRFIELD	\$45,850.00
Gift Shop, Vacaville	\$17,350.00
Thrift Shop	\$20,375.00
Baby Photos	\$3,600.00
Penny Wrap	\$800.00
Bake & Craft Sale	\$500.00
Quilt Raffle	\$1,500.00
Commission from Vendors	\$30,000.00
<b>TOTAL REVENUE</b>	<b>\$119,975.00</b>

## DISBURSEMENT

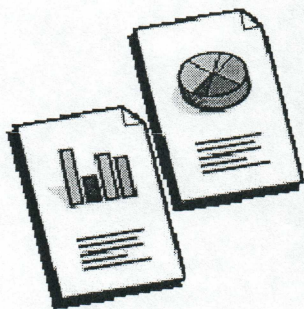
Conference/Travel	\$2,000.00
Transfer to Operating	\$3,000.00
Transfer to Scholarship	\$5,000.00
Supplies	\$800.00
Miscellaneous Expense	\$100.00
<b>TOTAL DISBURSEMENTS</b>	<b>\$10,900.00</b>

<b>AMOUNT TO BE TRANSFERRED TO THE HOSPITAL</b>	<b>\$109,075.00</b>
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# **Directors' Year End Report**

**Thank You . . . Thank You . . . Thank You . . . and if you missed it Thank you!!**

It has been an amazing year. With all of your hard work we have managed to "eat an elephant". I don't think I have ever worked harder in my life. We have finalized changes in the Bylaws, Rules and Procedures, Hours Guild and Uniform Code. We have streamlined the orientation process and will begin accepting volunteer applications on line early in 2009. We have welcomed and "reinvigorated" PAWs with the support of Joyce Bristow and have also welcomed the Hospice Volunteers back into our small but mighty group. The new brochure is complete and ready to go to print, we've scheduled our vendor sales for 2009, completed our first annual report, elected new officers and are working on new strategies for the gift shops to maintain or increase our sales. The most labor intensive achievement this year may have been finally managing to reclaim our long lost work room and remodeled the guild rooms on the annex.

Now, as if that isn't enough, you managed to donate more than 30,000 hours of services and donated more than \$225,000 to the hospital. You are all truly amazing. It is my honor and privilege to work with and for you.

I know I've said it before, but I am genuinely honored to have the great privilege of being the Director of Volunteer Services. You all make me look good. I think I have the Best Job that NorthBay Healthcare has to offer.

Sincerely,

Jane Schilling, Director

Volunteer Services









**Charmaine Abad**  
NBMC – Emergency Dept.



**Brittany Abila**  
NBMC – Emergency Dept.



**Janet Adema**  
Joint Replacement  
Thrift Store



**Jo Annala**



**Renee Awad**  
NBMC- Guild Office



**Arliza Baldonado**  
NBMC Emergency Dept.



**Jason Basi**  
NBMC - Floor



**Cherie Bauer**  
NBMC Floor  
Baby Cuddling  
Hospice



**Elaine Beck**  
Thrift Store



**Paddy Berne & Harley**  
PAWs for Healing  
NorthBay Medical  
Center



**Lorraine Berthold**



**Marilyn Biggs**  
NBMC Gift Shop



**Christine Black**



**June Blevins**  
VVH Desk



**Gilda Block**



**Vivian Boatman**  
NBMC Gift Shop



**Ruth Bodin**  
NBMC Gift Shop



**Barbara Brender**  
VVH Desk



**Joyce Bristow w/ Amber & Bella**  
PAW's for Healing  
VacaValley  
Hospital



**Valerie Brosch**



**Lydia Burke**  
ABC









**Andy Canova**



**Kathy Castillo**  
Quilt / Crafts



**Carol Chadbourne**  
Life Member



**Lois Chadbourne**



**Dolores Charles-Sanders**  
Special Events/Sales



**Ellie Cheechov**  
Joint Replacement  
VVH Floor Chair  
Special Events/Sales



**Caroline Chuck**  
Thrift Store



**Judy Church**



**Oretta Cortland**  
VVH Gift Shop



**Jordyn Coudright**  
VVH Floor



**Monica Cox**  
NBMC Floor / Same Day



**Dianne Cravea**  
NBMC Floor  
Baby Cuddling



**Bonnie Cummings**  
VVH Desk



**Dorene Darville**  
NBMC Floor



**George Daugivitis**  
Hospice



**Richard Day**



**Betty Delcour**  
NBMC Gift Shop



**Patricia Dennis**  
VVH Joint Replacement



**Teresa Denton**  
VVH Gift Shop



**Marlene Dessel**  
NBMC Gift Shop



**Lois Dittmer**  
Honorary Life Member









**Janis Dmytriw**  
VVH Desk



**Ann Donato**  
Hospice



**Alice Droast**



**Paulette duClair & Emma**  
Paws for Healing



**Marilyn Eagles**  
Quilt & Crafts



**Monica Erkeneff**  
Reach Out and Read  
VVH Primary Care Center



**Cameron Erridge**  
VacaValley ED



**Candi Erwin**  
NBMC Floor



**Shannon Evans**  
VVH Diagnostic Imaging



**Helene Falk**  
Life Member



**James Falls**  
Thrift Shop



**Kyria (Kitty) Falls**  
Thrift Shop



**Laura Ford**  
NBMC Floor  
Life Member



**Lynn Gallagher**  
Hospice



**Manuella Garcia**



**Amy Gella**  
Guild Treasurer



**Alda Glass**  
NBMC Guild Office  
Special Events



**Prince Gohri**  
Emergency Dept - NBMC



**Carol Graham**  
Special Events/Sales



**Virginia Greer**  
Vendor Sale Coordinator









**Harpreet Grewal**  
VVH Floor



**Darlene Gross**  
VVH Desk



**Aileen Halko**



**Gary Hays**  
Alzheimer's Desk  
& Support Group



**Clovis Heath**  
NBMC Gift Shop



**Connie Hernandez**  
NBMC Floor



**Dorothy Hicks**  
NBMC Gift Shop



**Floyd Hicks**  
NBMC Emergency Dept.



**Susan Hoff**  
VVH Emergency Dept.



**Margery Hoggarth**  
NBMC Gift Shop



**AnnMarie Holt**  
VVH Floor



**Carol Howard**  
VVH Desk



**Robert Humphrey**  
NBMC Floor



**Jonni Humphreys**



**Barbara Jean**  
VVH – Joint Replacement



**Rose Jones**  
VVH Gift Shop  
Special Events/Sales



**Liz Kennedy**  
NBMC Floor



**Carol Kern**  
ABC Program  
Vendor Sales



**Mary Kleinwachter**  
VVH Desk



**Lee Kloppenburg**  
Thrift Store



**Virginia Kloppenburg**  
Thrift Store









**Ann Kokalis**  
Life Member



**Daniel Marrocco**  
NBMC Emergency Dept.



**Jacoba Kovisto**  
VVH Gift Shop



**Edith McCall**  
Thrift Store



**Melissa LaMont**  
Vendor Sales/Special  
Events



**Helen McGee**  
Thrift Store



**Eva Lightfoot**  
NBMC Gift Shop



**Damika McPeters**  
NBMC Emergency Dept.



**Rachel Long**



**Sandy McSwain**  
VVH Gift Shop



**Myrna Long**  
Hospice



**Dorothy Miles**  
VVH Gift Shop  
Phone Committee



**Caroline Low**



**Gail Mitchell**  
NBMC Guild Office  
Special Events



**Gay Luiz**  
Thrift Store



**Jean Murphy**



**Barbara Lum**  
Mailing Committee  
Scholarship Committee  
Golf & Tennis Chair



**Kelly Nahr**



**Jeffrey Magiera**  
NBMC - Floor



**Sandra Neese**  
NBMC Guild Office  
Special Events



**Betty Manning**  
VVH Desk



**Minh Nguyen**  
VVH Emergency Dept.









**Ann Nolin**  
NBMC Floor  
Quilt & Crafts



**Karen Olsen & Gidget**  
PAWs for Healing



**Loretta Olson**  
VVH Floor



**Jane Oren**



**Robert Panzer**  
Alzheimer's Support  
Group



**Jolly Parikh**  
NBMC Emergency Dept.



**Betty Patton**  
Thrift



**Tuan Pham**  
NBMC - Floor



**Patrick Popola**  
NBMC Gift Shop



**Mary Poppe**



**Jim Price**  
VVH - Desk



**Gloria Queen**  
Hospice



**Margaret Ragsdale**



**Hilda Ramirez**  
NBMC Gift Shop



**Pamala Reeder**



**Rose Resendez**  
Thrift Store



**Willie Resendez**  
Thrift Store



**Pat Richardson**  
Honorary Life Member



**Mary Scarratt**  
NBMC Floor



**Jane Schilling**  
Director  
Volunteer Services









**Ann Schmidt**  
Thrift Store



**Jewel Schoffstall**  
NBMC Gift Shop



**Elise Schreiber**



**Marti Schure &  
Rosie Paws for Healing**



**Karen Seiden**  
VVH Joint Replacement  
Special Events / Sales



**Christine Sia-Escort**  
NBMC - Floor



**Normarie Simeon**  
NBMC Emergency Dept.



**Helen Sitzman**



**Vickie Sivongsay**  
Diagnostic Imaging



**Lawauna Snead**



**Jennifer St. Lawrence**  
VVH Emergency Dept.



**Donna Stewart**  
NBMC Guild Office  
Vendor Sales/Special  
Events



**Mark Tingco**  
NBMC Emergency Dept.



**Arlyn Torres**  
NBMC Emergency Dept.



**Grace Tuazon**  
VVH Emergency Dept.



**Helen Vineyard**  
VVH Gift Shop Bookkeeper



**Betty Waller**  
Mailing Committee  
Penny Wrap



**Cliff Waller**  
Mailing Committee  
Penny Wrap



**Jean Whitten**  
NBMC - Floor  
Hospice







***There were a few volunteers I was unable to get a photo of. I would still love to include a photo of you in future publications. Please send me a photo or e-mail me one that we can use.***

**Jane Schilling, DVS**

Loriza Ali  
Joan Antolini  
Ada Arnold  
Leona Arnold  
Norma Barrick  
Susan Bering  
Sapna Boyapati-Vadlamudi  
Ryan Bruns  
Bethany Calloway  
Beverly Cavazos  
Jewel Chadbourne  
Susan Coleman  
Barbara Comfort  
Bernie Ciarlo  
Amber Cleveland  
Hilda Cowden  
Melba Cross  
Judith Cygan  
Nick Dallas  
Rocky Demarino  
Melissa Doherty  
Jessica Egana  
Hosai Ehsan  
Wendy Frayseth  
Tania Fuhrman  
Frances Gray  
Susie Guerrero  
Yvonne Gutierrez  
Marilynn Harris  
Ruth Hausler  
Kashy Hull  
Carol Irwin  
Marjorie Johnston  
Sheri Jones  
Mirwais Kaiwan  
Mary Kelley  
Shannon Kersey  
Nadi Khan  
Eva Kling  
Jacque Knapp  
Fran Lee  
Michelle Lee  
Mabel Loney

Betty Lopez  
Chita Manlapit  
Angelina Manuel  
Veronica Martinez  
Lewis McCreaven  
Teresa McQueen  
Jeanette Mendieta  
Joint Replacement  
Carolyn Nash  
Roger Naval  
Dung Nguyen  
Joan Odell  
Amanda Orlosky  
Betty Patton  
Jean Peters  
Beverly Pfeiffer  
Mabel Putz  
Mary Reyff  
Corky Reynolds  
Mary Rodriguez  
Sunnia Rouaf  
Munnyuan Saechao  
Carolina Salgado  
Gay Salini  
Thrift Store  
Rebecca Santos  
Florence Saylor  
Mary SeEVERS  
Nicholas Smith  
June Spangler  
Mary Stagnaro  
Juanita Tomasini  
Gladys Valenzuela  
Melanie Wastell  
Jeanne Wheeler  
Jessica Zajdel  
Cathy Zimmerman







